



Directorylistings.com.au  
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**Feedback, Comments & Complaints**

This form should be used by clients and customers who would like to provide comments and feedback about our service or lodge a complaint regarding any aspects of our products, services or representatives.

Please indicate the department your feedback is related to:

- |   |   |
|---|---|
| <input type="checkbox"/> <b>Listings Department</b> | <input type="checkbox"/> <b>Customer Services</b> |
| <input type="checkbox"/> <b>Accounts Department</b> | <input type="checkbox"/> <b>Other</b>             |

In a few words please describe your feedback and comments –

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Please **fax this form to 1800 007 991** with your contact details recorded below and you will be contacted by the appropriate representative within 2 business days.

**Name:** \_\_\_\_\_ **Telephone:** \_\_\_\_\_

**Position:** \_\_\_\_\_ **Fax:** \_\_\_\_\_

**Company Name:** \_\_\_\_\_ **Invoice Number:** \_\_\_\_\_

Please indicate (tick) below the best day and time for our representative to contact you:

- |                                 |                                  |  |                                   |                                 |
|---------------------------------|----------------------------------|--|-----------------------------------|---------------------------------|
| <input type="checkbox"/> Monday | <input type="checkbox"/> Tuesday | <input type="checkbox"/> Wednesday     | <input type="checkbox"/> Thursday | <input type="checkbox"/> Friday |
| <input type="checkbox"/> AM     | <input type="checkbox"/> PM      | <input type="checkbox"/> Specify _____ |                                   |                                 |

**Your feedback is highly appreciated. We value and appreciate receiving your compliments, suggestions or complaints so that we can improve our products, services and communication.**